

# DIGITAL HEALTH INFORMATION

**HealthMark Group** was founded in 2006 with the goal of providing continually innovative solutions designed to support the full spectrum of the patient information journey.

From capturing data through patient engagement and intake technology to secure record management and release, we are dedicated to increasing efficiency and helping providers get back to what matters most – patient care.

## 24 hours

turnaround time for 85% of requests

## 30 percent

average gain in efficiency

## 1 million+

audits completed by HealthMark Group, with no deadlines missed

**TAKE THE HEADACHES  
OUT OF HEALTHCARE**

# PATIENT ENGAGEMENT

Powered by OTech

## ✓ Appointment Scheduling

## ✓ Patient Intake

- Appointment Reminders
- Mobile Pre-Check-In or Kiosk/Tablet Check-In
- Electronic Form Completion
- Patient Payments
- Insurance Verification

OTech solutions are white-labeled for each practice so that patients can maintain consistency throughout their intake and engagement.

# RECORD MANAGEMENT

Powered by MedRelease

## ✓ Medical Record Release

- Medical, Billing and Imaging Record Release
- Audit Support Services
- Human & Machine-Learning Chart Misfile Detection

## ✓ FMLA & Disability Form Support

## ✓ Digital Chart Mailroom

## ✓ Claims & RCM Support

MedRelease allows clients to request and download records, check statuses, maintain Accounting of Disclosures, and manage reports all through an accessible dashboard.

Our Request Manager platform runs in sync with MedRelease and is utilized by patients and requestors to manage record requests as well as receive payments and offer technical support.



HEALTHMARK  
GROUP